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Patent
Attorney's Docket No. 025000-065

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

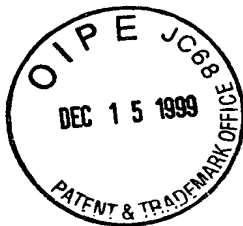
In re Patent Application of

Tom BATEMAN, et al

Application No.: 09/239,701

Filed: January 28, 1999

For: METHOD AND SYSTEM FOR
COORDINATING DATA AND VOICE
COMMUNICATIONS VIA CUSTOMER
CONTACT CHANNEL CHANGING
SYSTEM USING VOICE OVER IP
(AS AMENDED)



Prior Group Art Unit: 2782

Prior Examiner: R. Krick

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REQUEST FOR CORRECTED OFFICIAL FILING RECEIPT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Enclosed is a copy of the Official Filing Receipt marked in red to show corrections that are needed. The corrections are as follows.

After Applicants(s), insert --THOMAS H. BATEMAN, SAINT JOHN, CANADA;
BRUCE E. KIERSTEAD, SAINT JOHN, CANADA; WILLIAM A. NOBLE,
SAINT JOHN, CANADA; TIMOTHY L. CURRY, GONDOLA PT., CANADA;
JOHN A. LOCKETT, SAINT JOHN, CANADA; LAURIE E. MERSEREAU,
WESTFIELD, CANADA; ROBERT J. OUELLETTE, SAINT JOHN,
CANADA.--.

Under Applicant(s), insert

--CONTINUING DATA AS CLAIMED BY APPLICANT--

THIS APPLN IS A DIVISIONAL OF 08/532,537 09/25/95--.

Issuance of a corrected Official Filing Receipt is respectfully requested.

[X] This Request for Corrected Official Filing Receipt is being filed to correct a Patent Office error. No fee is required. Enclosed is a copy of Request for Filing Continuation/Divisional Application Under 37 C.F.R. § 1.53(b) showing the correct information was timely submitted.

(09/99)

[] The \$25.00 (576) fee required under 37 C.F.R. § 1.19(h) to correct an Official Filing Receipt due to applicant error: [] is enclosed; [] is authorized to be charged to Deposit Account No. 02-4800 and this paper is submitted in duplicate.

Respectfully submitted,

BURNS, DOANE, SWECKER & MATHIS, L.L.P.

By: William L. Mathis
William L. Mathis
Registration No. 17,337

P.O. Box 1404
Alexandria, Virginia 22313-1404
(703) 836-6620

Date: _____